

Welconne! Opening Remarks

IN MEMORY OF OUR FELLOW MEMBERS & STAFF...

2023

MEMBERS

Betty Cooley (Former Member)
Joseph Gundermann

Jim Ferree

Dr. Wallace "Wally" Christenson (Former Member)

Dr. Steve & Angel Christenson

Cathy Wood

Doris Cohen (Former Member)

Bill Horan

David Toppin (Former Member)

Mike Dyas

Frank Flood (Former Member)

Robert "Bob" Mackoul

Everett "Bud" Kendrick

STAFF

Faye East

2024

MEMBERS

Charlie Hopkins
Tom Epply

Agenda

- Cancelled Vote / Special Meeting
- A Look Back at 2023 Pat McKnight
- Member Experience / Operations Update –
 Jerome Louie
- Finance Update Phyllis Cochran
- Committee Selections Pat McKnight
- A Look Ahead to 2024 Kelly Boss
- President's Remarks

- Vote Cancellation = Stops election of Board Members and vote on Clubhouse FMP
- Special Meeting = The process for calling for a new vote
- Replicating the process used for the prior vote
 - No change in ballot
 - Electronic Voting & Paper Ballots will be provided
 - Communication to Membership after Annual Meeting
 - Electronic voting begins when email communication occurs
 - Materials sent via USPS by Tuesday, January 30
 - Voting concludes February 23 at noon
 - Voting results revealed at 4:00pm

Topics covered today:

- What happened? When? Pat McKnight
- Why did the Board decide to cancel the vote? Walt Nester,
 Partner Burr & Forman
 - O What options were considered?
- How will the POA operate without newly elected Board members? – Kelly Boss

What happened?

- A "link" included in the January 7 membership communication misdirected Members to a Test Ballot within Survey Monkey website.
 - The Test Ballot does not record a vote
 - The "links" in other communications were not affected (December 20, January 16).
- The lower than historical voting levels, combined with isolated feedback from Members voting electronically prompted the Board to investigate.
- The Board identified the potential problem on January 20 and the time period most likely affected.
- The Board discussed with POA outside counsel (Burr & Forman) on January 22 and developed through email tracking analytics a potential list of impacted Members.

What happened?

- Burr & Foreman analyzed the data and identified 63 Members who clicked the link where no votes were recorded – January 22.
- The total number of Members who were affected is not known but believe it's up to 100.
- The Board explored options, discussed with outside counsel, and made decision to cancel the vote – January 23.
- The Board strictly maintained Member's voting confidentiality and identity.

Why did the Board with input from POA outside counsel cancel the vote and call for a Special Meeting – new vote?

- The total quantity of missing votes and Members affected is uncertain.
- Alternatives to obtain missing votes could not ensure an accurate final vote count and could also have the appearance of tampering by reaching out to individual members to ascertain their votes.
- Burr & Forman provided guidance to Board and concurred with Board's decision.
- What happens in the Special Meeting and subsequent vote?
- How can the POA govern/operate without newly elected Board members?

How will the POA operate without elected Board members and be compliant with our By-Laws?

- Burr & Forman has agreed to the path forward
- Existing Board members remain on the Board until election completed on February 23rd.
- Current Board officers will resign, and new officers will be appointed pursuant to Section 6.04 of our Bylaws from January 26 – February 23.
- Committee Members and Chairs will assume their roles as scheduled.
- Current Board members will vote on matters requiring Board approval in this interim period.
- The constitute of the new Board beginning February 23 will assume Board responsibilities and officer elections will take place on February 24th.
- Slate of 2024 Board Members have already been attending Board Budget and Working Session meetings since November in an effort to streamline onboarding and transfer of knowledge. They will continue to participate in this manner for the month of February 2024.

What has been done to ensure integrity in the electronic voting process?

- The root cause of the problem was identified, which was human error and not an IT glitch with the software application.
- There will be written procedures adopted and additional testing performed for all governance / voting matters moving forward.
- Ad Hoc IT Committee and our IT third party vendor to either confirm and/or recommend best Voting Application for the future votes.

2023 Highlights

Improving the Membership Experience - Actions Taken

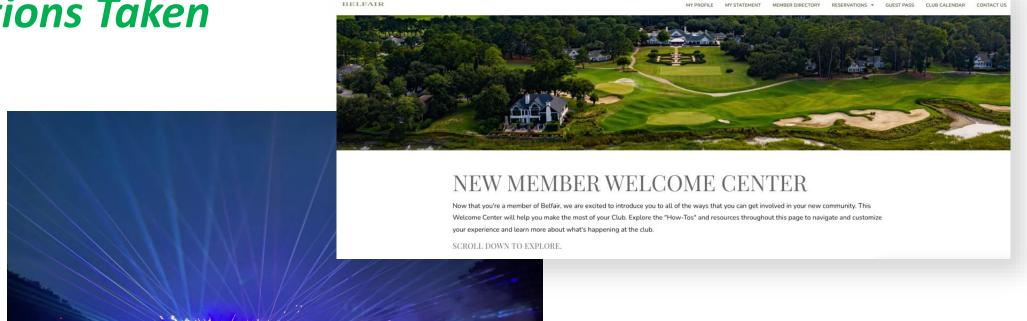
- To drive ongoing improvement in Course Conditions
 - New Director of Agronomy Matt Tacilauskas
 - Capital investments made:
 - XGD (drainage) on East, holes 1, 3, 5
 - New agronomy equipment 2024.Q1
 - 2024 operating budget increases
 - Increased maintenance days/priority on calendar
 - Overseed / "pigment" strategy
- To deliver a great golf experience:
 - New Director of Golf Zack Stanley
 - Outside services team training and leadership Sam Taylor
 - New learning instructor
 - New golf cart fleet
 - Clear principles and process for Golf Calendar





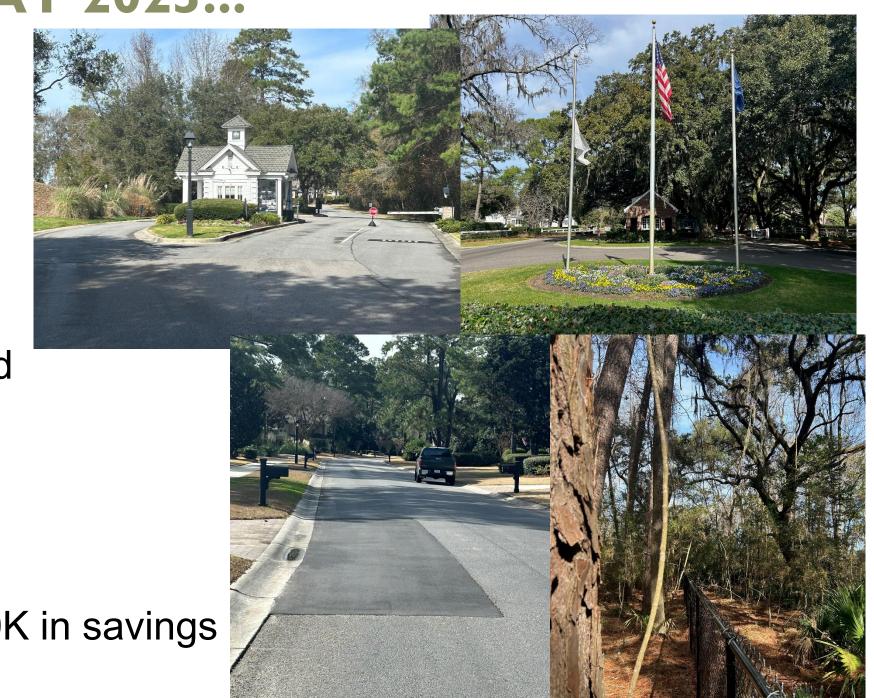
Improving the Membership Experience – Actions Taken

- Funding of Court sports activities:
 - Grand opening event
 - Tennis clinics & events (XGlosive)
 - Investment in pickleball & tennis lights
- Food & Beverage:
 - Additional events & dining experiences
 - 4th of July Celebration
 - o Café 37
 - Bistro acoustics
- Membership & Communications
 - Onboarding: materials & website design changes
 - Improvements in timeliness, relevance & technology
 - Improved WeCare responsiveness
- Additional Club within a club activities / trips



Investing in our future....

- Strategic plan roadmap for the next 5 years
 - 90% complete finalize in Q2
 - Clubhouse Enhancement Project
- Safety & Security
 - Transition to Securitas + East gate backup eliminated
 - Improved control of nighttime gate access
 - Increased nighttime and traffic patrols
 - Perimeter fencing East side
- Infrastructure
 - Paving 5-year comprehensive plan completed \$800K in savings
 - Rookery study & funding for dredging approved
 - Stormwater piping inspection / maintenance
 - Weir permanent solution completed, funded and scheduled



Strengthening our capabilities to ensure continuance

- Governance:
 - Expanded / refocused committees: Infrastructure, Community Standards & Beautification,
 Greens
 - Completed full review of By-Laws & Covenants Member vote in Q2 on prospective changes
 - Developed standards & processes for Community Standards & Beautification Committee
 - More inclusive process for selecting key leadership team positions
 - Formalized Compensation Committee Charter
- Finance:
 - Team capabilities + internal process improvements
- Member facing headcount investments
 - Event planning
 - Learning Center instructor
 - Marketing Communications
- Troon contract extension to 2028

RECENT BOARD ACTIONS

- Capital spending requests:
 - Approved \$394K drainage improvements (XGD) for execution in the summer of 2024 for #11 East, #13 East, #10 West.
 - Approved Nifty Lift Purchase for \$38K at the request of the Agronomy team for in-house tree trimming reducing operational expenses paid to outside tree vendors.
 - Approved replacement of heater for the indoor hot tub.
- Board adopted and approved the Finance Committee's new Initiation Fee Policy.
- Approved Year Two Paving Plan and awarded contract to Bennett in the amount of \$152K.
- Board approved formation of an IT Ad-Hoc Committee





ASSOCIATE RECOGNITION – 2024 ANNUAL ASSOCIATE AWARDS





Front of House Award
Simon Murray
Banquet Captain



Rosalina Alfaro Leonor Greenskeeper



Manager of the Year Award

Mason Stutler

Head Golf Professional



Manager of the Year Award
Suzi Reed
ARB Administrator



Associate of the Year Award
Sam Taylor
Guest Outside Services

BELFAIR ASSOCIATE RECOGNITION

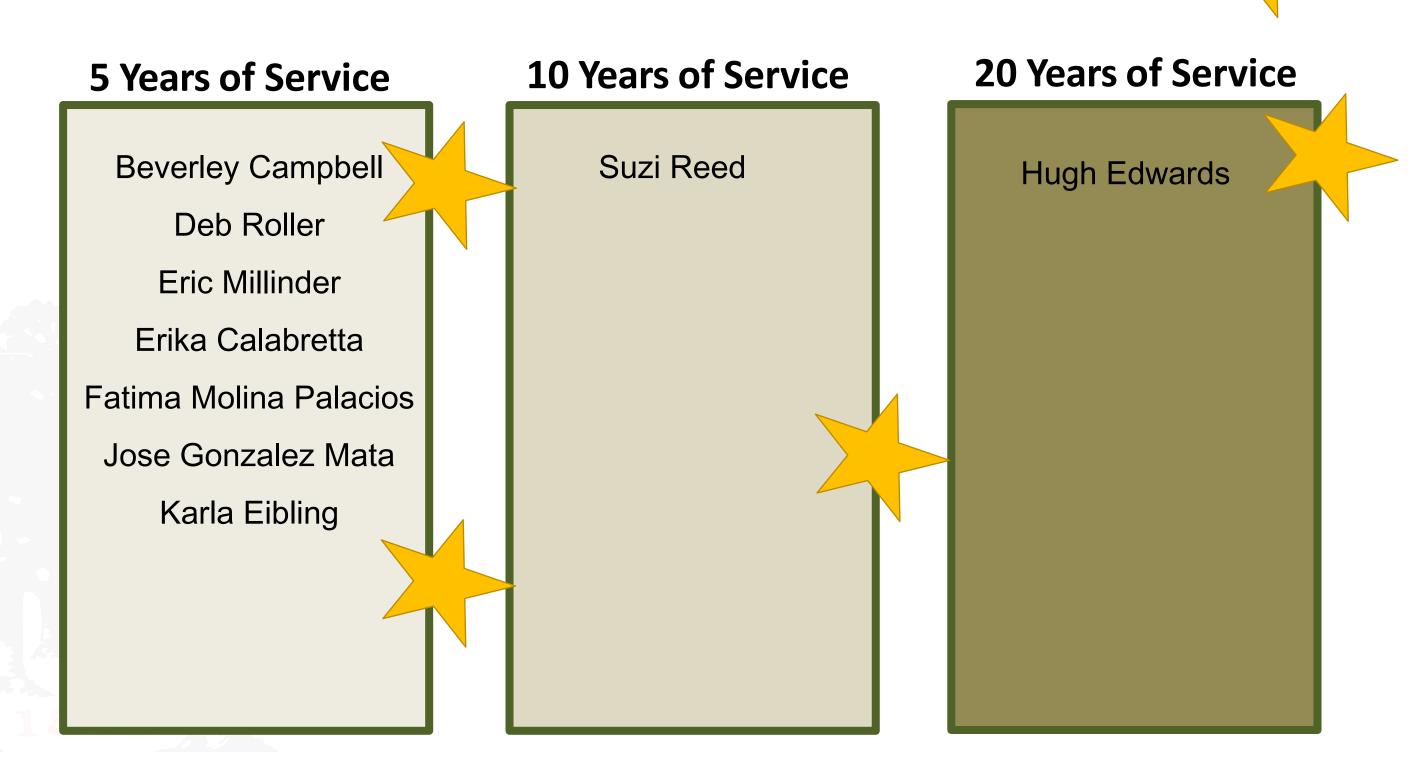
Please help us congratulate our October through December Sandi Hardwicke Outstanding Employee Award winners!



Stan Roach Master Club Fitter



2023 EMPLOYEE ANNIVERSARIES



NEW STAFF AT BELFAIR!

PLEASE HELP US WELCOME....

Alyssa Markham Events Coordinator – September 8th Matt Tacilauskas
Director of Agronomy –
September 18th

Nancy Harvey
Senior Instructor
October 10th

Kylia Jacobson Social Coordinator – October 24th Zack Stanley
Director of Golf –
November 20th











NEW STAFF AT BELFAIR!

PLEASE HELP US WELCOME....

Jerome Louie Interim GM – January 12th



Antonio Scotti Interim Sous Chef – January 23rd



NEW MEMBERS! NOVEMBER - JANUARY



Michael & Toni Ballweber West Fargo, ND

Toni: Full time resident Michael: Part time resident until retirement



Ben & Jan Mondics Hudson, OH

Part time residents



Steve & Angela Kenney Lunenburg, MA

Welcome!

Part time residents



Dean Scribner & Holley Hawthorne North Arlington, VA

Part time residents



David & Helen Braverman Philadelphia, PA

Part time residents for one year



Carmen & Linda Leone Atlanta, GA

Primary residents at Belfair



Frank & Dawn Scalici Sterling, VA

Part time residents



Robert & Rosemary Maher Woburn, MA

Part time residents



William Burke & Kathleen Goullet Bay Harbor Islands, FL

Part time residents

NEW MEMBERS IN 2023

Flemington, NJ

Hamby, John & Christine	McCormick, John & Kelly
Temecula, CA	Shrewsbury, NJ
Heine, Tarkton & Kristen	Williard, Michael & Christine
Bloomfield Hills, MI	Blacklick, OH
Robertson, Dan & Claudette	Evanoski, Chuck & Cindy
Ridgefield, Connecticut	Pittsburg, PA
Angelone, Mario & Ann	Dicker, Thomas & Sharon Berman-Dicker
Wheaton, IL	Boston, MA
Cassella, Nicholas & Karen Collierville, TN	Kelly, Robert & Victoria (Vicki) Washington DC
Lankler, Andrew & Beth Far Hills, NJ	Pisaro, Brian & Barbara Reston, VA
Rich, Burton & Claire	Garley, Scott & Janet
Medford, NJ	Little Sliver, NJ
Dadura, Jim & Becky	Champlin, Geoff & Jenifer
Wilmette, IL	Daniel Island, SC
Lang, Craig & Beverly	Macdonald, Quinton & Courtney
Scottsdale, AZ	Nashville, TN
Schmidt, Joachim & Rosemari	e Pearlman, David & Kimberly Bombard-
Grand Rapids, MI	Pearlman

Penfield, New York

	MDEK2 III
	Cooper, Scott & Patty Glen Gardner, NJ
	Rothmeyer, Marcus & Tracy Palatine, IL
	Brousseau, Chuck & Lisa Ellicott City, MD
Dicker	Kester, John & Kelly Boerne, TX
	Zaletsky, Robert & Carolyn Brookfield, CT
	Flanagan, Neil & Lisa Ridgefield, CT
	Mele, Raymond & Dawn Bethel, CT
	Miller, Stephen & Elizabeth Dunlap, IL
	Sinnigen, Gregory & Corrine CA
ard-	Turtola, James & TerryAnn

Abel, Brian & Linda Isle of Palms, SC
Parsons, Gregory & Barbara Clarkson, MI
Farris, Len & Laurie Laconia, NH
Holliday, Brian (Doc) & Andrea Atlanta, GA
O'Donnell, Dr. Kelly Ann & Reed, Dr. Michael Severna Park, MD
DeVine, John & Peggy Aiken, SC
Landau, Samuel & Kalberer, Lisa Boston, MA
Graul, Tom & Noreen Warwick, RI
Powers, Michael & Patricia Columbus, OH
Scribner, Dean & Hawthorne, Holly

North Arlington, VA

Ballweber, Michael & Toni
West Fargo, ND

Mondics, Ben & Jan
Hudson, OH

Braverman, David & Helen
Philadelphia, PA

Mondics, Ben & Jan
Hudson, OH

Kenney, Steve & Angela
Lunenburg, MA

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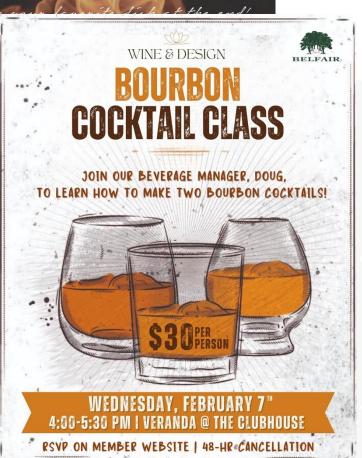
Leone, Carmen & Linda
Atlanta, GA

45 New Members in 2023!

Upcoming Events



RSVP On





RSVP ON OPENTABLE

72-HR CANCELLATION POLICY JACKETS KINDLY REQUESTED lemon and herb seared pasture raised chicken

with grated pecorino

Assorted Dessert Bar

DESSERT

breast, over wild mushroom and truffle risotto





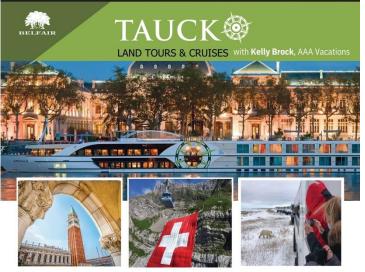


Heyward H

Enjoy a 1-mile tout and two Casual & Com

RSVP ON MEME





New Year, New Adventure!

Join us for a travel presentation with **Kelly Brock** from AAA & **Tauck** to explore the possibilities and plan your next trip!

FRIDAY, FEBRUARY 23

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SVP ON MEI



ALL ABOUT ALLIGATORS!

TUESDAY, MARCH 5TH | 10AM-11:30AM
OAKS DINING ROOM - CLUBHOUSE

WITH AMANDA BALLANTYNE, ENVIRONMENTAL EDUCATOR
AT THE COASTAL DISCOVERY MUSEUM





We've all heard a thing or two about alligators such as "Run in a zig zag if an alligator is chasing you!" or "Alligators can't climb!" Leave behind the myths and discover the fascinating truths about these ancient predators we share the Lowcountry with. Join Amanda Ballantyne, environmental educator at the Coastal Discovery Museum, as she reintroduces you to the lives of alligators. Learn about their relation to other crocodilians, their interactions with their environment and each other, and gain insights into how we can coexist with them. We hope to see you later ... at this All About Alligators presentation.

MAKE RESERVATIONS ON THE MEMBER WEBSITE CALENDAL COMPLIMENTARY EVENT





Community Impacts

A LOOK AHEAD IN Q1 & Q2...

Upcoming in Q1-Q2

- Rookery Rehab, awaiting permitting
- Slurry on roadways where patch work took place; Manchester Court, East Summerton Drive/Court, Edisto Drive, Kershaw Drive, West Kershaw Drive, Lexington Drive, Abbeville Court, Belfair Oaks Blvd., Belmead Drive, East Cottage Circle, Edisto Drive, West Cottage Circle.
- Stormwater Slip Lining, awaiting quote
- Belmead Drive cul-de-sac rejuvenation
- Weir



2023 ACTUALS (Unaudited)

(\$ Thousands)

 Revenues up 	9%
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- ✓ Operating Dues up 11%
- ✓ Non-dues revenues up 7%
- Operating Expenses up 9%
 - ✓ Increases in payroll & benefits (11%)
 - ✓ Property Insurance up \$194K (56%) due to increased wind premiums
- One-time items
 - ✓ Lot sale of \$98K
 - ✓ Bad debt recovery of \$156K

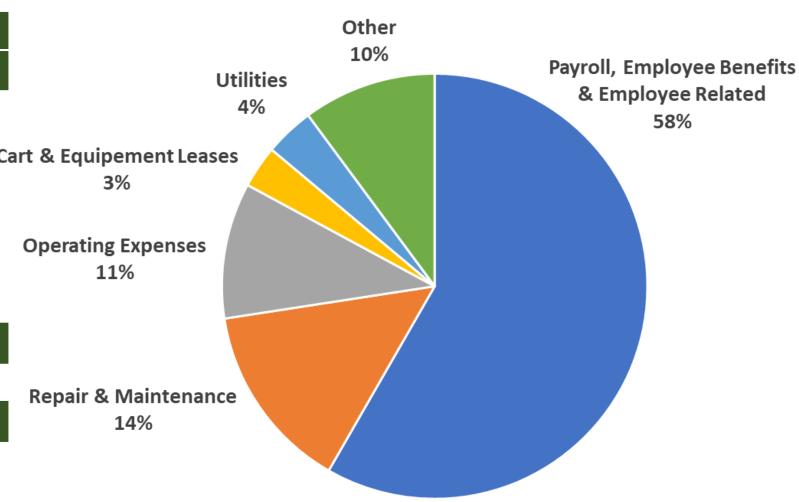
	2023	B/(W) tha	n 2022
	Actuals	\$	%
Total Revenues	\$20,019	\$1,688	9%
Less: Cost of Goods Sold	(2,143)	89	4%
Gross Profit	17,876	1,777	11%
Operating Expenses excluding Depreciation	(17,827)	(1,539)	-9%
Net Operating Profit	49	238	
Depreciation	(2,991)	(351)	-13%
Net Income	(2,942)	(113)	-4%
Capital Dues & Fees	5,858	633	12%
Change in Net Worth	\$2,916	\$520	22%

- Capital income up 12%
 - ✓ 50 property sales in 2023 versus 63 in 2022.
 - ✓ Increased initiation fee (\$70K) for full year in 2023.

OPERATING EXPENSES

(\$ Thousands)

	2023	B/(W) than	2022
	Actuals	\$	%
Payroll, Employee Benefits & Employee Related	\$10,542	(\$1,056)	-11%
Repair & Maintenance	2,580	(384)	-18% _{Ca}
Operating Expenses	1,869	(91)	-5%
Cart & Equipement Leases	580	86	13%
Utilities	679	(18)	-3%
Other	1,833	(246)	-15%
Total Operating Expenses	18,083	(1,709)	-10%
Other Non-recurring (Revenue) Expense	(256)	170	199%
Total Operating Expenses & Non-recurring Items	\$17,827	(\$1,539)	-9%



- 2023 Operating Expenses up 9% to 2022.
 - ✓ Payroll and related items up 11% due to inflation and market conditions.
 - ✓ Repairs & Maintenance up 18% to budget driven by increased chemicals expenses.
 - ✓ Other expenses up 15% to budget driven by \$194K in increased insurance costs.
 - ✓ Non-recurring revenue from POA lot sale of \$98K and bad debt recovery of \$156K.

INVESTMENTS

(\$ Thousands)

• Investments as of December 31, 2023:

√	Money Market	(5.18% yield)	\$3,052
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√ Tbills

	60 Days	(5.33% to 5.38% yield)	\$1,546
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\checkmark	Total Investment Income	\$	423
		•	

CAPITAL RESERVE FUND

(\$ Thousands)

	2023 Actuals	2022 Actuals
BEGINNING CASH	\$3,375	\$4,933
CAPITAL CONTRIBUTIONS		
Capital Dues	2,061	2,093
Capital Interest Income	213	2
Initiation Fees	3,234	2,780
Facility Master Plan	367	374
Total Contributions	5,875	5,249
Total Capital Expenditures	(1,627)	(7,128)
Bond Repayments	(75)	(65)
2020 Profit Transfer		386
NET INCREASE/(DECREASE) IN CASH	4,173	(1,558)
ENDING CASH - CAPITAL	\$7,548	\$3,375

• 50 initiation fees in 2023; Budgeted 38 for 2024.

- Timing difference between actual capital expenditures versus when budgeted.
 - Clubhouse refresh deferred, paving and stormwater expenditures moved to 2024.
- Capital cash of \$7.5M ending 2023, \$4.1M growth over 2022 and \$0.4M higher than forecast.

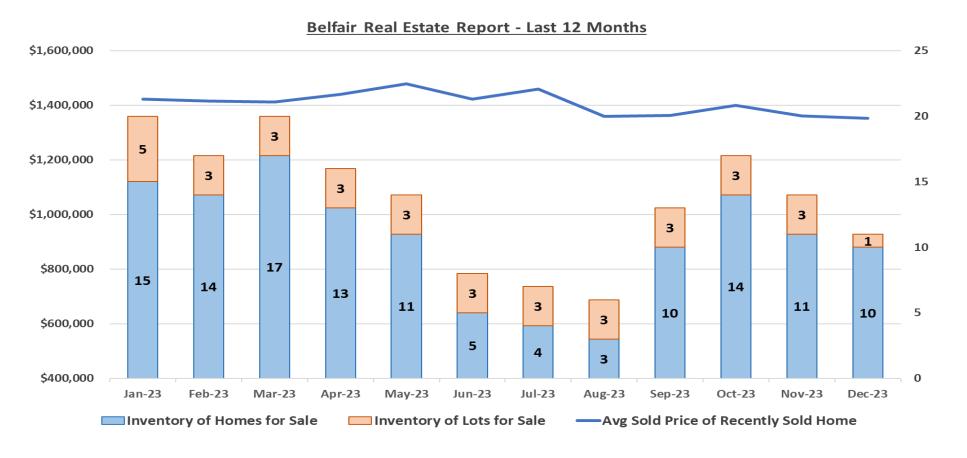
REAL ESTATE HIGHLIGHTS

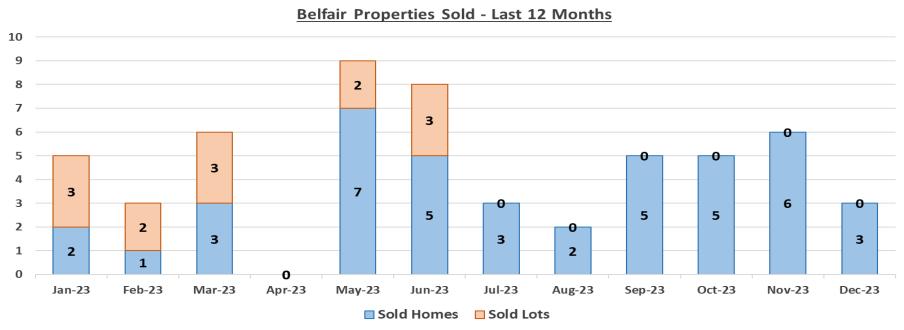
	Year To
Dec-23	Date

Homes Sold	3	42
Private Lots Sold	0	12
POA Lots Sold	0	1

As of Current Month

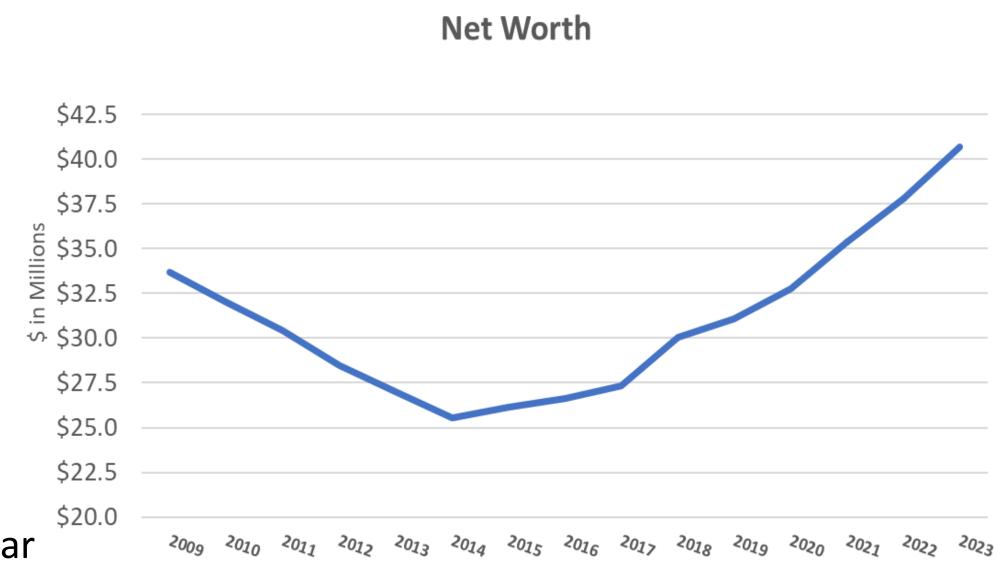
Homes Under Contract	8	
Private Lots Under Contract	- 0	
POA Lots Under Contract	0	





GROWTH IN NET WORTH

- What is Net Worth?
 - ✓ Club's assets less what we owe
 - ✓ Important gauge of the club's health and financial condition
 - ✓ Increasing net worth = increasing value and financial health
- Why Do I Care?
 - ✓ Financial Stability
 - ✓ Investment > Depreciation
 - ✓ Attract new members
 - ✓ Aspirational Capital
- Net worth increased \$2.9M in 2023, 7.7% (5 year CAGR 5.6%).
- Benchmark is +5% CAGR (75th percentile)



Committee Assignments

"Unless someone like you cares a whole awful lot, nothing is going to get better. It's not." - Dr. Seuss

THANKS TO THOSE WHO SERVED...

Committee Members Rolling Off

- Mark Andreassi
- Mark Collins
- Bob Taylor
- John Kropski
- Peter Reinhart
- Joe Baker*
- Joe McGarr*
- Bob Nadeau
- John Patterson
- Bob Nadeau
- Roz Richman

- Nancy Kuykendall
- Stan Hall
- Tom DiGiacomo
- Tim Screen
- Janine Propst
- Ron Wilson
- Steve Roorda
- Ken Johnson
- Chris Olsen
- Frank Farese

COMMITTEE ASSIGNMENTS

ARB

Board Liaison: Peter Reinhart

Staff Liaison: Suzi Reed
Richard Ferguson
Paul Scott
James Stevens, Chair
Jim Walsh
Donna Otten

Community Standards & Conflicts

Board Chair: Ed Petrozelli
Staff Liaison: Jerome Louie
Bob Willis
Laurel Ludden
Michael Killary
Anne Oberg
R. Scott Garley
Jodie McKnight

Finance

Board Chair: Ken Maxon
Staff Liaison: Rod Bullock
Tim Knipfer
Brendan McCahill
John Martin
Doug Brown
Mark Wilson
Jim Knell

Fitness, Court Sports, Health & Clubs within a Club

Board Chair: John Kropski
Staff Liaison: Adrienne Ballingall, Ali
Weary & Kylia Jacobson
Robert Bell
Thom Schmidt
Suzanne Butler
Theodore Joubert
Mark Collins
Walter Markl

Golf

Board Chair: Meg Woodruff
Staff Liaison: Zack Stanley
Alyce VanWagner
Steve Dover
Mark Hermann
Jeff Hickling
Bunce Atkinson
Peter Gaw

Greens

Board Chair: John Rohrs

Staff Liaison: Matt Tacilauskas

Dave Plaster
Kress Riley
Ellen Fenton
Thomas Cowley
Rich Meyer

Social, Lifestyle & Events

Board Chair: Peter Reinhart
Staff Liaison: F&B Director
Ursula Atkinson
Ruth Knockeart
Holly Schmidt
Liz Brandel
Gail Bujold
John Utter

Nominating Committee

Mark Feinberg, Co-Chair TBD, Co-Chair Liz Brandel Lauren Jackson TBD TBD

<u>Infrastructure</u>

Board Chair: Ed Elanjian
Staff Liaison: Bart Bradshaw
Craig Gordon
Greg Shaw
Ross Kuykendall
George Davagian
Michael Suter
Doug Boss – IT Ad hoc
Tom DiGiacomo – IT Ad hoc

Community Standards & Beautification

Board Chair: Jeanne Darcey
Staff Liaison: Bart Bradshaw
Janine Propst
Debbie Orbacz
Deb Knudsen
Chuck Francavilla
Steven Ramstack
Christie Henry

Alook Ahead in 2024

A LOOK AHEAD IN 2024...

Initial priorities....

- Selection of new General Manager, Executive Chef and new Food and Beverage Director.
- Finalize Strategic Plan in Q2
- Clubhouse:
 - o If project approved, begin groundwork, bid and select General Contractor and Project Manager.
 - If not approved, address critical needs For example refreshing ladies locker room and wet areas
- Bistro Propose permanent solution for outside dining and additional seating to address demand.
- Golf Course conditions Successful Spring transition
- Golf Experiences Ensure that all golf experiences are elevated by refreshing and updating all programming.
- Solution(s) for improving 1811 Grille Dining Experience
- Infrastructure projects:
 - Execute on Paving, Rookery and Stormwater Drainage Plans
 - Create and adopt plan to maintain pond health & flood control

NEW GENERAL MANAGER SEARCH

- KK&W leading the search
 - Position Profile completed this week
 - Nationwide Search
 - Focus on Hospitality and Food and Beverage
 - Staff and Membership Engagement Key Attribute
- Troon is involved with the search and the Troon Management Services Agreement is not impacted by the Board's hiring of KK&W.
 - Troon had very limited candidates to recommend.
 - Most clubs use a recruiter for this most important hire.

President's Remarks

"The greatness of a community is most accurately measured by the compassionate actions of its members." – Coretta Scott King

- Belfair Charitable Fund: \$1M over the past 9 years donated to local charities in past 5 years
- Associate Holiday and Employee Assistance Fund: 97% participation
- The "Belfair Wave"
- Grandma's Attic, Grandpa's Garage, and Grandpa's Attic
- Neighbors taking care of neighbors in need meals, visits, rides
- Extensive participation as volunteers in area charities

The best part of Belfair are not the amenities but the community we are part of!

Reflections & Thank Yous

